5242 Rialto Road
West Chester, OH 45069
info@cleancutbath.com
(877) 882-7837

LIMITED WARRANTY

1-YEAR COVERAGE FOR CLEANCUT KITS

WARRANTY COVERAGE

Subject to the terms of this Limited Warranty, Safeway Safety Step, LLC (DBA "CleanCut") will, at its election in its sole discretion, repair or replace the CleanCut Step™, CleanCut Deep Step™, CleanCut Ultra-Low™, or CleanCut Convertible™ kit ("Product"), or issue a Product refund, if the Product is found by CleanCut to be defective in material or workmanship (or both) during the period set forth below.

LIMITED WARRANTY PERIOD

The warranty period begins on the date that the Product is delivered and continues for one (1) year.

This warranty is not transferable and does not apply to subsequent owners, transferees or users.

WHAT THIS LIMITED WARRANTY DOES NOT COVER

1. Defect or damage arising from shipping, installation, alterations or modifications of any type other than those required by CleanCut's installation instructions, accidents, abuse, misuse, lack of proper maintenance (including failures to maintain caulking) and cleaning, whether caused by an installer, plumbing contractor, service company, the original purchaser or any other person.
2. ANY DEFECTS RESULTING FROM INSTALLATION THAT DOES NOT CONFORM TO CLEANCUT'S WRITTEN INSTALLATION INSTRUCTIONS, OR FROM IMPROPER MAINTENANCE OF THE PRODUCT.
3. Deterioration through normal wear and tear and the expense of normal maintenance.
4. Shipping cost for returning products for repairs or replacement under this limited warranty and labor or other cost incurred in connection with removal or installation under this limited warranty.
5. ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED, OR EXTENSIONS BEYOND THE DURATION OF THIS LIMITED WARRANTY OF ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR AN INTENDED PURPOSE. Depending on your state, some of these limitations may not apply to you.
6. Responsibility for compliance with local code requirements.

HOW TO REQUEST WARRANTY SERVICE

No registration is required. For service under this warranty, you must notify CleanCut in writing within ten (10) days of discovery of a defect at https://cleancutbath.com/warranty-claim/ or by mail at 5242 Rialto Road, West Chester, OH 45069. All notices must include:

- the date the defect was discovered;
- a description of the defect;
- the name and contact information of the person or company that installed the Product, or a statement that you installed it yourself; and
- evidence of the date of purchase and the date of delivery.

Please allow a reasonable time for commencement and completion of warranty repairs.

ADDITIONAL TERMS

No other company or person has any authority to make any warranties or representations on behalf of CleanCut for the Product. This Limited Warranty covers the Product only and does not cover installation or labor. The company that installs the Product may separately offer its own warranty on installation or labor. Any such warranty is provided solely by that company and not by CleanCut; questions or claims under it should be directed to that company. This limited warranty does not affect the other statutory rights you may have, which vary from state to state.